

Key Terms Summary

UBoss LLC — Terms of Service

A Delaware Limited Liability Company

Effective Date: May 1, 2026

What is this document?

This is a **plain-language summary** of the key terms governing your use of UBoss LLC's automation services. The full, legally binding Terms of Service are available at uboss.ai/terms and are incorporated by reference into this agreement. In the event of any conflict between this summary and the full Terms of Service, the full Terms shall control.

What We Do

UBoss LLC builds, hosts, and operates custom automation workflows for small and mid-sized businesses. We use tools like n8n, Twilio, and other integrations to automate tasks such as form processing, notifications, scheduling, and communications — all tailored to your business needs.

Your Subscription

Pricing Model

- **One-time build fee** for initial automation development
 - **Monthly subscription** for ongoing hosting, maintenance, and support
 - Subscription tiers range from **Starter (\$300/mo)** to **Corporate (Custom)**
 - Your specific plan and pricing are documented in your Service Agreement
- Subscriptions renew monthly unless cancelled with **30 days written notice**.
 - Late payments may result in service suspension after a 10-day grace period.
 - UBoss reserves the right to adjust pricing with 30 days advance notice.

What You're Responsible For

As our client ("Tenant"), you agree to:

- Provide accurate information and maintain proper consents from your customers
- Comply with all applicable laws, including TCPA, CAN-SPAM, and Massachusetts state law
- Not use our automations for spam, phishing, or any illegal activity
- Comply with Twilio's Acceptable Use Policy for any messaging services
- Notify us promptly of any opt-out requests or complaints from your customers

Messaging & Communications

Important — Messaging Rules

- All SMS/WhatsApp messaging is **transactional only** — no promotional or marketing messages
- You must have **proper consent** from anyone who receives messages through our system
- Recipients can reply **STOP** at any time to opt out
- Standard message and data rates may apply

Who Owns What

- **Your data:** You own all data you provide to us or that is collected on your behalf. You may request export at any time.
- **Our work:** UBoss retains ownership of all automation templates, frameworks, code libraries, and reusable logic. You receive a **non-exclusive license** to use workflows built for you for the duration of your subscription.
- **AI outputs:** Any AI-generated content is provided “as is” with no guarantee of accuracy, completeness, or fitness for any purpose.

Liability & Disclaimers

Key Protections

- Services are provided “**as is**” — no warranties on uptime, accuracy, or uninterrupted operation
- UBoss’s total liability is capped at **fees you’ve paid in the prior 12 months** (or as otherwise agreed in writing)
- You agree to **indemnify UBoss** for claims arising from your misuse of our services or failure to obtain proper consents

Termination

- Either party may terminate with **30 days written notice**.
- UBoss may suspend or terminate immediately for breach of these terms, non-payment, or violation of the Acceptable Use Policy.
- Upon termination, your data will be retained for **90 days** then securely deleted, unless a longer period is required by law.

Privacy & Data

Our full Privacy Policy is available at uboss.ai/privacy and governs all data collection, processing, storage, and deletion. By signing below, you acknowledge you have reviewed or been given access to the Privacy Policy.

Governing Law

These terms are governed by **Delaware law** for corporate matters and **Massachusetts law** for data privacy and consumer protection. Disputes will be resolved through good-faith negotiation, then binding arbitration in Massachusetts if needed.

Acknowledgment & Agreement

By signing below, I confirm that I have read and understand this Key Terms Summary. I agree to be bound by these Key Terms and by UBoss LLC's full Terms of Service (available at uboss.ai/terms), which are incorporated herein by reference. I also acknowledge that I have been provided access to UBoss LLC's Privacy Policy.

Client / Tenant

UBoss LLC

Printed Name

Printed Name

Company Name (if applicable)

Title

Signature

Signature

Date

Date

Full Terms of Service: uboss.ai/terms | Privacy Policy: uboss.ai/privacy

Questions? Contact support@uboss.ai